



REFERENCE GUIDE

Explore the Polycom® VVX® Business Media Phones and the Polycom Trio™ Conference Phone Family, Skype for Business Editions

Powerful phones that come ready to use with Office 365 and Skype for Business, out of the box

Polycom® VVX® business media phones and Polycom Trio™ conference phones are designed to deliver powerful, intuitive collaboration experiences that fit the needs of your organization. With outstanding high-definition audio, next-generation echo cancellation and advanced noise blocking technology, both your desktop calls and your meetings become crystal clear for effective communication. These Polycom voice solutions are Skype for Business and Microsoft Cloud PBX integrated, which means they seamlessly calendar with Microsoft and allow users to experience the highest Polycom-quality audio, video, and content sharing with the ease-of-use and familiarity of Microsoft UC.

VVX feature advantages

The “Skype for Business Edition” VVX phones deliver over 80 features—surpassing the number of features available on the Polycom CX series phones (CX500, CX600). Some of the important features on the VVX phones that are not on Polycom CX series phones include:

Boss/Admin	Touch Screen Interface (VVX 500/501/600/601)
Group Paging	USB Headset Support (VVX 401/411/500/501/600/601)
Intercom	Bluetooth Headset Support (VVX 600/601)
Selectively Restrict Features (i.e. lobby phones)	Custom Applications and Backgrounds
Customizable Music on Hold	Electronic Hook Switch (EHS) support
Polycom® Acoustic Fence™	802.1X Authentication
Expansion Module Support	Better Together over Ethernet (BToE)

Polycom® VVX® Business Media Phones, Skype for Business Edition

Polycom® VVX® 600/601, Skype for Business Edition

Enhance productivity and enrich collaboration with the ultimate one-touch desktop phone designed specifically for executives, managers and knowledge workers. With a larger color touch screen interface, Bluetooth headset support and Polycom® HD Voice™—experience the best that a phone for Skype for Business has to offer.



Features and benefits

- Polycom HD Voice quality with 14 kHz frequency response on all audio paths (speaker, handset, headset)
- Large 4.3” color touch screen display supporting up to 16 lines/keys
- Supports Bluetooth, USB wired and USB wireless headsets
- 2 x 10/100/1000 Ethernet ports (GigE)
- 2 x USB 2.0 host
- Green—low power consumption with built-in auto sensing IEEE 802.3at PoE (Class 4)
- Accessory support (expansion modules, video camera accessory)
- View your Microsoft Exchange Calendar, receive meeting alerts to join scheduled calls
- Check up to 15 of your Skype for Business “Favorites” presence status in color and instantly access contact cards for additional dialing options
- Add VVX Color Expansion Modules (up to 3 modules) to access even more contacts

Polycom® VVX® 500/501, Skype for Business Edition

With a color touch-screen interface, your Skype for Business user experience comes alive with features that are just a touch away. Experience crystal clear communications with Polycom HD Voice. Enhance your VVX 500 series phone’s capabilities with options such as add-on color expansion modules and support for USB headsets.



Features and benefits

- Polycom HD Voice quality with 14 kHz frequency response on all audio paths (speaker, handset, headset)
- 3.5” (9-cm) color touch screen display supporting 12 lines/keys
- Supports USB wired and USB wireless headsets
- 2 x 10/100/1000 Ethernet ports (GigE)
- 2 x USB 2.0 host
- Green—low power consumption with built-in auto sensing IEEE 802.3at PoE (Class 4)
- Accessory support (expansion modules, video camera accessory)
- View your Microsoft Exchange Calendar, receive meeting alerts to join scheduled calls
- Check up to 11 of your Skype for Business “Favorites” presence status in color and instantly access contact cards for additional dialing options
- Add VVX Color Expansion Modules (up to 3 modules) to access even more contacts

Polycom® VVX® 400/401 and VVX® 410/411, Skype for Business Edition

The VVX 400 series phones are mid-range color business media phones for today's office workers and call attendants delivering crystal clear communications. Features are easily accessed with button-based navigation. A color screen makes your Skype for Business favorites' presence status easy to view at a glance. The VVX 410 and VVX 411 supports Gigabit Ethernet. The VVX 400 and 401 support 10/100 Ethernet. The VVX 401 and VVX 411 support USB headsets.



Features and benefits

- Polycom HD Voice quality with 7 kHz frequency response on all audio paths (speaker, handset, headset)
- 3.5" TFT (320 x 240) color display supporting 12 lines/keys
- 4-way navigation cluster with center "select" key
- Dedicated RJ-9 headset port
- VVX 410/411 models have 2 x 10/100/1000 Ethernet ports (GigE)
- 400/401 models have model has 2 x 10/100 Ethernet ports
- USB headset support (VVX 401, VVX 411)
- PoE (Class 2)
- View your Microsoft Exchange Calendar, receive meeting alerts to join scheduled calls
- Check up to 11 of your Skype for Business "Favorites" presence status in color and instantly access contact cards for additional dialing options
- Add VVX Color Expansion Modules (up to 3 modules) to access even more contacts

Polycom® VVX® 300/301 and VVX® 310/311, Skype for Business Edition

The VVX 300 and VVX 310 are simple but powerful business media phones for today's cubicle workers handling a low to moderate volume of calls. The VVX 310 and VVX 311 support Gigabit Ethernet. The VVX 300 and VVX 301 support 10/100 Ethernet.



Features and benefits

- Polycom HD Voice quality with 7 kHz frequency response on all audio paths (speaker, handset, headset)
- Backlit 8-level Grayscale graphical LCD (208 x 104) supporting 6 lines/keys
- 4-way navigation cluster with center "select" key
- Dedicated RJ-9 headset port
- VVX 310/311 models have 2 x 10/100/1000 Ethernet ports (GigE)
- VVX 300/301 models have 2 x 10/100 Ethernet ports
- PoE (Class 2)
- View your Microsoft Exchange Calendar, receive meeting alerts to join scheduled calls
- Check up to 5 of your Skype for Business "Favorites" presence status and instantly access contact cards for additional dialing options

Polycom® VVX® 201, Skype for Business Edition

The VVX 201 is an entry-level business media phone suitable for common areas, lobbies, break rooms, wall mounting in hallways, and for cubicle workers handling a low volume of calls. This entry level ‘always on’ phone enhances your communications options over just using a Skype for Business client with a headset.



Features and benefits

- Polycom HD Voice quality with 7 kHz frequency response on all audio paths (speaker, handset, headset)
- Monochrome backlit display (132 x 64) supporting 2 line keys
- 2 x Ethernet 10/100, PoE (Class 2)
- Hard keys: 12-key dialpad, home, speaker, mute, headset, volume
- 4-way navigation cluster with center “select” key
- Supports Better Together over Ethernet (BToE) operation with Skype for Business client, just like our other VVX models

Polycom® VVX® Color Expansion Module

Attach the VVX Color Expansion Module to your VVX phone and monitor a large number of Skype for Business “Favorites” and see their presence status. Instantly access your favorites contact cards with one press of the button for additional dialing options. Powered by attached phone, connect up to 3 expansion modules per phone. (Product ID: 2200-46350-025)



Features and benefits

- 4.3” TFT (480 x 272) LCD screen
- 28 illuminated bi-color programmable line keys
- 3 Page View soft keys to access additional contacts

Polycom Trio™, Skype for Business Edition

Polycom Trio is the conference phone reimagined—simple content sharing and tight integration of familiar business tools including Skype for Business, Microsoft Lync and Polycom® RealPresence® Desktop. Standards-based business-grade video when used with the optional Polycom Trio™ Visual+ accessory*. When ordered with “Skype for Business Edition” order codes, ending in “-019”, they come ready to install with Office 365 and Skype for Business right out of the box.



Polycom Trio 8800



Polycom Trio 8500

Features and benefits

- Exceptional audio capabilities including: Enhanced HD Voice and automatic elimination of background noise with Polycom® NoiseBlock™
- Advanced call handling, security, and provisioning features (H.264 AVC, High Profile, Lync Basic SVC)
- Effortless pairing for audio over USB (wired), Bluetooth, NFC* and IP using PC-based soft clients, personal contacts or joining calendared events
- One-step-to-join meeting experience through calendar integration
- Broad Open SIP call platform for interoperability with most major platforms including Skype for Business, Lync and RealPresence Platform
- The Polycom Trio 8800 offers the industry's only bass reflex port in a group audio conferencing solution, preserving the ability to hear lower frequency sound and rich multi-media audio 360° microphone coverage and up to 20-foot (6-meters) microphone pickup. Easily extend the reach with optional expansion microphones
- The Polycom Trio 8500 is a great fit for both small and medium sized conference rooms or offices with 360° microphone coverage up to 14-foot (4.2-meters)
- 5" LCD, color touch screen display, smooth, responsive and intuitive
- Secure Wi-Fi network connectivity* or Gigabit Ethernet network connectivity
- Built-in Power over Ethernet (PoE)

* Polycom Trio 8800 only

Order codes

Polycom VVX Business Media Phones

Product ID	Description	Lines	Ethernet	Headset Ports	Touch Screens
2200-48600-019	VVX 601, Skype For Business Edition, POE	16	2 x 10/100/1000	Bluetooth, USB, RJ-9	yes
2200-44600-019	VVX 600, Skype For Business Edition, POE	16	2 x 10/100/1000	Bluetooth, USB, RJ-9	yes
2200-48500-019	VVX 501, Skype For Business Edition, POE	12	2 x 10/100/1000	USB, RJ-9	yes
2200-44500-019	VVX 500, Skype For Business Edition, POE	12	2 x 10/100/1000	USB, RJ-9	yes
2200-48450-019	VVX 411, Skype For Business Edition, POE	12	2 x 10/100/1000	USB, RJ-9	no
2200-46162-019	VVX 410, Skype For Business Edition, POE	12	2 x 10/100/1000	RJ-9	no
2200-48400-019	VVX 401, Skype For Business Edition, POE	12	2 x 10/100	USB, RJ-9	no
2200-46157-019	VVX 400, Skype For Business Edition, POE	12	2 x 10/100	RJ-9	no
2200-48350-019	VVX 311, Skype For Business Edition, POE	6	2 x 10/100/1000	RJ-9	no
2200-46161-019	VVX 310, Skype For Business Edition, POE	6	2 x 10/100/1000	RJ-9	no
2200-48300-019	VVX 301, Skype For Business Edition, POE	6	2 x 10/100	RJ-9	no
2200-46135-019	VVX 300, Skype For Business Edition, POE	6	2 x 10/100	RJ-9	no
2200-40450-019	VVX 201, Skype For Business Edition, POE	2	2 x 10/100	RJ-9	no

Polycom Trio Conference Phones

Product ID	Description
2200-66700-019	Polycom Trio 8500 IP conference phone, Skype for Business Edition; includes Polycom UCS Skype for Business License
2200-66070-019	Polycom Trio 8800 IP conference phone, Skype for Business Edition; includes Polycom UCS Skype for Business License
7200-23450-019	Polycom Trio 8800 Collaboration Kit; includes Polycom Trio 8800 IP conference phone (Skype for Business Edition with Polycom UCS Skype for Business License), Polycom Trio Visual+, Logitech C930e video camera, network cables, USB and HDMI cable (1.8 m), VESA mount and 1 yr Partner Premier.

Optional AC Power Kits

VVX phones and Polycom Trio conference phones are normally powered by Power over Ethernet (PoE) in most customer environments. You must order optional AC Power Kits separately if they are not powered by PoE. Order codes for power adapters vary by country. Please check with your channel or distributor to order any AC power adapters you may require.

Learn more about Polycom and Microsoft integrated solutions

For more information on the Polycom UC solutions for Microsoft environments, visit www.polycom.com/microsoft or email us at TeamMicrosoft@polycom.com. For the latest product and solution documentation, visit support.polycom.com/microsoft

About Polycom

Polycom helps organizations unleash the power of human collaboration. More than 400,000 companies and institutions worldwide defy distance with video, voice and content solutions from Polycom. Polycom and its global partner ecosystem provide flexible collaboration solutions for any environment that deliver the best user experience and unmatched investment protection.

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